

Business Survey

1. Company Profile

Describe the mission or purpose of your business:

Please answer in a "30 second elevator pitch" format for someone who knows nothing about your business.

Identify the major product and service offerings of your business:

Offering #1

Offering #2

Offering #3

Offering #4

Offering #5

Just the name and a brief sentence detailing the offering.

What makes each offering unique, interesting, and valuable:

Offering #1

Offering #2

Offering #3

Offering #4

Offering #5

It is important for us to understand how your products and services are better than the competitions.

In eight (8) words or less, describe your business:

Looking back at the answers just provided, sum up your business in a nutshell.

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2. Target Customers

Identify groups of people your business wants visiting the website:

Audience #1	<input type="text"/>
Audience #2	<input type="text"/>
Audience #3	<input type="text"/>
Audience #4	<input type="text"/>
Audience #5	<input type="text"/>

Just the name of the audience/customer group and a brief sentence detailing a few key demographic details.

What personal reasons does each group have for visiting your website:

Audience #1	<input type="text"/>
Audience #2	<input type="text"/>
Audience #3	<input type="text"/>
Audience #4	<input type="text"/>
Audience #5	<input type="text"/>

It is important for us to understand the mindset, expectations, and desires each group has when visiting your website.

Describe the action your business wants each group to take while on the website:

Audience #1	<input type="text"/>
Audience #2	<input type="text"/>
Audience #3	<input type="text"/>
Audience #4	<input type="text"/>
Audience #5	<input type="text"/>

It is important for us to understand what the conversion goal or action you want each group to perform.

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3. Business Factors

Describe your core business strengths:

Strength #1	<input type="text"/>
Strength #2	<input type="text"/>
Strength #3	<input type="text"/>
Strength #4	<input type="text"/>
Strength #5	<input type="text"/>

Please describe what your business is really good at, what you are know for, and how you are superior to your competitors.

Describe areas where your business can improve:

Improvement #1	<input type="text"/>
Improvement #2	<input type="text"/>
Improvement #3	<input type="text"/>
Improvement #4	<input type="text"/>
Improvement #5	<input type="text"/>

Please describe what your business desires to become better at, reasons you lose customers, and how your competitors outperform you.

What opportunities does your business want to take advantage of:

Opportunity #1	<input type="text"/>
Opportunity #2	<input type="text"/>
Opportunity #3	<input type="text"/>
Opportunity #4	<input type="text"/>
Opportunity #5	<input type="text"/>

Please describe any new angles you foresee your business potentially taking advantage off in the near future.

What risks does your business need to avoid:

Risk #1	<input type="text"/>
Risk #2	<input type="text"/>
Risk #3	<input type="text"/>
Risk #4	<input type="text"/>
Risk #5	<input type="text"/>

Please describe any current or potential pitfalls your business needs to mitigate in the near future.

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Identify the website addresses of your competitors:

Website #1

Website #2

Website #3

Website #4

Website #5

Just the website URL - example: <http://www.coastcreative.ca>

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4. Project Objectives

Describe your goals and expectations for your new website:

How will the website's success be measured:

Success Metric #1

Success Metric #2

Success Metric #3

Success Metric #4

Success Metric #5

Think back to the goals you set out for each group of people visiting the website. Define specific and concrete actions that can be used to determine if those goals are being met.

Define specific short-term targets for each:

Success Metric #1

Success Metric #2

Success Metric #3

Success Metric #4

Success Metric #5

Again, we need to be able to measure the success of each goal. What short-term (6 to 12 months) targets can we reasonable set for each.

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5. Comments

Your Name

Your Email

Last minute comments, ideas, thoughts?